



Introducing  
IDFlow by



**piksel  
retail**



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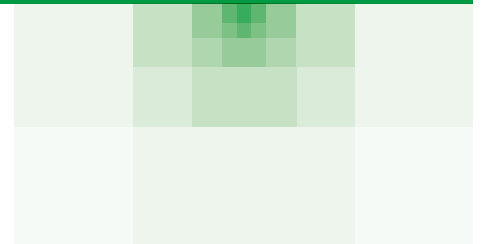


# EXTENSIVE EXPERTISE

With over 10 years of experience delivering advanced retail technology solutions to household name brands, our offering of strategic, professional and managed services is underpinned by our deep technical expertise and understanding of the challenges of a highly competitive and unpredictable market.

Piksel Retail's unrivalled expertise is in designing, building, hosting and managing retail solutions for the likes of Charles Tyrwhitt Shirts, The White Company, and Pret A Manger. Our client list extends around the globe, powering our customers' ambitions.

Headquartered in York, England,  
our offices can be found throughout  
the UK, Europe and the Americas.



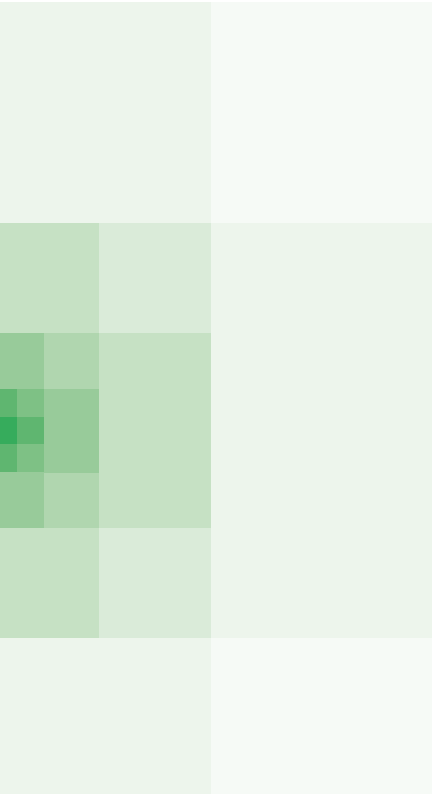


# ONE SIZE DOESN'T FIT ALL

We understand that one size doesn't fit all. Our vendor agnostic approach ensures a level of expertise across multiple platforms and technologies to deliver the best solutions to meet your specific business requirements. Our partners lead the way in technology advancement and include: Microsoft, Oracle, HP, Citrix, Zscaler, Cisco, Brocade, Veeam, RedHat, EpiServer, VMWare, Adaxes and Dynatrace.

# DRIVING DIGITAL TRANSFORMATION

In the last decade, we've seen a move toward the adoption of cloud technologies to power retail services. Pikel Retail has a cloud-first strategy and helps customers like The White Company take advantage of advanced cloud technologies to radically improve operational efficiency.



# OFFICE 365 OPERATIONAL CHALLENGES

In a cloud service model such as Office 365, organisations can no longer license by device or instance, instead they must license on a per user basis. Platform operators such as Microsoft scan for generic or shared accounts to ensure this cloud license model is compliant.

Previously retailers licensed users by role rather than individual user, to reduce the operational overhead. This is no longer compliant - it is now imperative to keep track of users joining and leaving the company to ensure licence costs are kept to a minimum. With a high attrition rate and personnel working limited hours as is the nature of

the industry, this is complex and time-consuming to manage and impacts on limited resources.

IT teams need to be freed from the headache of licence provisioning and management to focus on line of business (LOB) application support.





# MAKE COMPLIANCE EASY

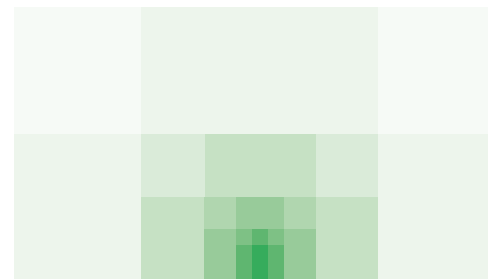
Endorsed by Microsoft, Píksel Retail's IDFlow is an invaluable tool that is helping world leading brands optimise the process of provisioning and decommissioning user licences.

By simplifying and automating identity provisioning and changes, the on-boarding and off-boarding processes can become more uniform, reliable and rapid, resulting in:

- Reduced costs – ensuring you only purchase the licenses that are required
- More accurate reporting
- Reduced support effort
- Compliance with the cloud license model
- Integration with other systems such as HR and payroll
- Automate user and license provisioning

## Secure, Available, Flexible, Everywhere

- IDFlow has been implemented on a global scale
- Integrated with automated deployment technologies like CI/CD and DSC creating a smooth cloud ready deployment process
- Self-service portal compliant to the highest accreditations and certifications:
  - ISO27001
  - ISO2000
  - ISO9001
- Option for ongoing support 24/7/365
- Flexible and fully customizable to your AD structure and business process requirements



# FURTHER EXTENSIONS

Additional features and custom integrations include:

- Updating Active Directory photos from Custom Command in the web portal
- Updating Exchange Online profile photos from a Custom Command in the web portal
- Copy AD Send As permissions to Exchange Online
- Integration with Slack to synchronise AD Group Membership with Slack conversation membership
- Integration of the On-boarding and Off-boarding processes with Git, provisioning and deleting Git accounts
- Property patterns are used extensively to ensure consistency of new user provisioning and security group membership
- Security Roles can be used to define first, second and third line active directory permissions
- Scheduled tasks are in place to advise users of soon to expire passwords
- Off-boarding process includes the nomination of the user to whom the leaver is handing over, granting OneDrive permissions, Exchange Online mailbox permissions, etc.
- Manages the migration of your on-premise users to O365 and simplifies the creation of self-service portals to give your end users more flexibility and control







Contact us to for a free consultation or  
to find out more about our full portfolio of  
solutions and services:

+44 (0) 8448 633600

[pikselretail.com](http://pikselretail.com)

[retailsales@piksel.com](mailto:retailsales@piksel.com)